

Dear InstallerNet Member,

InstallerNet is very proud of its InstallerNet Members On-line Account Access Service. This free service for your account management will inform and assist you in so many ways!

You can easily access your member functionality by going to www.installernet.com, then selecting "Installers", and simply entering your Username (your email address on file) and Password. If you do not know your password, simply click "Forgot Your Password" and a temporary password will be emailed to your email address on file. For security purposes, we strongly suggest you change your this temporary password while you logged in. To do this, simply click on the "Change Password" link in the Members menu after you log in, and then fill out the form and press Update. You may alternatively go directly to the Installer page at: www.installernet.com/installers

So, what can you do in your Member On-line Account?

You will now be able to view "**Open Purchase Orders**", allowing you to see any outstanding Purchase Orders assigned to you, including the PO itself, amount and any applicable tech sheets; "**Closed Purchase Orders**", by viewing your list of closed Purchase Orders, with check number; and finally be able to Submit Purchase Orders, in just a few mouse clicks (much easier than before, using **ExpressPay**)!

Through the "**Store Management**" section, you will be able to maintain your own store's profile including contact information, hours, and many other attributes. The administrator (highest security level and typically the store owner) will be able to see information for all stores (in the case of having multiple stores) associated with the remit to.

Once the store profile area is updated, feel free to go into the "**Manage Installers**" section, where the administrator will be able to add or remove users from their stores, and reset a user's password if they forget it. Of course, we have provided a "Change Password" function, as you may change your password at any time and a "Forgot your password" function, as to get a new generated password e-mailed to you.

An exciting and enlightening area that will keep you informed of how you, your employees, and your company's service are seen in the eyes of a participating InstallerNet customer will be from the section "Survey Details". "**Survey Details**" (Including Rating/Grading information) will be displayed both in a traditional grade score and visual rating stars. Also coming soon to this area will be "Survey Comments". This will allow you to view actual commentary (while still preserving customer confidentiality) of what your customers are saying about you and your company. For more information about this section and how to "Make the Grade", simply click the link "What do your Ratings & Grade mean?" within that section.

Lastly, but every bit as important as all the other abilities and items, don't forget to frequently review such areas as the "**Did You Know**" area updates on cool updates; the "**Past Alerts**" link, to right of 'Member Alert!'; and the link to review the current "**Indoctrination Document**". You have the responsibility to read and understand this document and abide by our "**Rules of Engagement**" section. Share specific areas with your crew as you see appropriate.

We, at InstallerNet, sincerely hope you take advantage of this great service and it you enjoy its form and functions. We encourage your feedback and comments at Feedback@Installernet.com.

Log On to your account and start today!

Members Home Page



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Members Login:

User name:

Password:

[Forgot your password?](#)

My Current Jobs

[View Tech Sheet](#)

[View Pre-Post Install Sheet](#)

[Resend a PO](#)

Current Updates & Announcements

InstallerNet, in an effort to continually improve its services to our network members, will be communicating in the form of periodic emails called Member Alerts. The Member Alert emails will be short yet informative and be typically a MUST READ piece. We hope you will look forward to these communications and find value in them. You may also re-visit of Member Alerts, in your Member On-line Account. To maximize effectiveness, **please share these alerts** with your team as you feel appropriate and applicable.

ExpressPay is right here, click the Logo:

Why Join InstallerNet?

If you are an installer and want more business, we will showcase your professional installation service through some of the most respected retail brands in the industry such as Crutchfield, RadioShack, and Sears. Our network consists of more than 6,000 installers, 1,500 locations, performing in excess of 5,000,000 installations per year. InstallerNet members are the true installation experts. Our automated infrastructure provides you with customer information, vehicle technical specs, and you get to confirm all appointments directly with the customer. There is no cost to join InstallerNet for qualified members.

Join Today:

Fill out our [Online Application](#) and join InstallerNet today!

Welcome Page (once logged in)



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Welcome to the InstallerNet Members Section

Welcome to the new InstallerNet Installer Login service! Get paid faster using our new purchase order tracking, store management, and survey-based grading systems. These new features will allow you freedom and control over managing your shop in our nationwide network. This web site is under construction in phases, so please pardon our dust. Please submit all feedback and inquiries to feedback@installernet.com.

Member Alert!

[Past Alerts!](#)

Certificates of Insurance & W9 – "Must Have" Documents

You must have a current and valid certificate of general liability insurance on file with InstallerNet at all times. Installers with installation bays for vehicles are strongly encouraged to also have Garage Keepers liability in addition to general liability insurance (but not required, at this time). **You MUST have InstallerNet Named as Additionally Insured.** Fax Certificates of Insurance to Matt Watson at InstallerNet Member Services at (978) 279-0829 or (978) 867-6734, or email to matthew.watson@installernet.com. A valid W-9 (Taxpayer Identification Number) Form must also be completed and forwarded to above. **We MUST** have all requested/required documentation on file no later than approximately 30 days from receipt of this e-mail (by end of May, 2009). Questions or concerns, feel free to call (800) 790-6243, menu choice #3.

View examples: [click here](#)

Did You Know?

[More Did You Know...](#)

Did you know that you can feature your shop in more than one zip code? If you are a mobile installer that will travel outside of the zip code where your shop is, you can enter multiple zip codes in the profile screen. There is a number next to the zip code box that is a link. Click on that number and enter the zip codes where you are willing to travel.

Survey Details



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Survey Report

[What do your Ratings & Grade mean?](#)

Select a store to view:

Grade: A- ★★★★★

You have an average rating of 92% gathered from 20 surveys, out of 66 surveys sent.

Survey result categories:

Appointment Convenience	★★★★☆
Installation Facility	★★★★★
Installation Quality	★★★★☆
Installer Interaction	★★★★★

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